

INSTITUTE NOTICE BOARD/WEBSITE,
UPTTI,Kanpur.UP 208005

Subject:-Quotation for Three years AMC of Koha Library Software.

Dear Sir,

Quotation are invited from reputed firms, having 10 years experience in the field, for the Koha AMC for three years .Kindly submit the sealed quotation via Registered /Speed post ,in the format given below ,till 12-03-2023 ,5.00 PM.

S.No.	Description	Price(RS)
1.	Upgrade latest Stable version of KOHA LMS	
2.	Online Support and help desk facilities for library staff for day to day use	
3.	Automatic Desktop Backup	
	Sub-Total	
	GST@18%	
	Total	

Supports Levels

- Telephonic Support: FIRST level support will be provided through Telephone .
- Desktop Support: Second level support queries to be provided on Desktop via Team viewer/Anydesk in case of queries not resolved through telephone.
- On-Site Support: If issues still persist then an on-site visit will be undertaken to resolve technical issues.
- Latest stable version of open source KOHA should be implemented.
- Data Backup: Regular data backups should be build up on daily basis.

(Seema Shukla)
GemPurchase Officer

Copy-1. Director,UPTTI,Kanpur.

2.Chief PurchaseOfficer/Chairman of the Library Committee.